

March 27, 2023

Dear Parents/Guardians,

This letter is being sent to you as part of South Williamsport Area School District's support to assist families in renewing their Medical Assistance. Recipients will have to complete a renewal to maintain coverage as long as they are eligible. The Department of Human Services will notify you within 90 days of the renewal date.

We encourage you to update your contact information with DHS so that you can receive important updates on your benefits and obtain your renewal as quickly as possible. There are three easy steps to update your information, address, phone number, or email address:

- Visit COMPASS and log into your My COMPASS Account
- Use the free my COMPASS PA mobile app
- Call 1-877-395-8930- Monday through Friday from 8 a.m. to 4:30 p.m.

Once you receive your renewal packet in the mail, you must complete this renewal packet even if no information has changed. There are a few easy ways for you to complete a renewal:

- Complete the forms DHS sends and mail them back in the envelope included in the packet
- Drop completed forms off at the local County Assistance Office (CAO)
- Complete the renewal online at dhs.pa.gov/COMPASS
- Complete the renewal over the phone by calling 1-866-550-4355

We hope you find this information helpful.

Sincerely,

Dr. Eric Briggs

Dr. Eric Briggs
Superintendent of Schools
South Williamsport Area School District

This activity is **NOT** sponsored by the South Williamsport Area School District and **WILL NOT** be supervised or chaperoned by any South Williamsport Area School District Administrators, Teachers or Staff.